

Questions & Answers

Q. What is Basic Guard?

A. Basic Guard is the essential vehicle service contract for cars, light-duty trucks and vans.

Q. What does Basic Guard provide?

A. It covers the parts and labor repair costs of specific components within four critical vehicle assemblies against failure – even if they result from wear and tear.* It also provides Towing coverage.

Q. How much does Basic Guard cost?

A. That depends on the vehicle you're covering, the time, mileage, and deductible choices made, and when you purchase the contract.

Q. Is Basic Guard transferable?

A. Yes. It can be transferred to the new owner upon sale of the vehicle, for a small administrative fee.

Q. What if I buy Basic Guard and then decide I don't want it?

A. Basic Guard has a money-back satisfaction guarantee. Cancel within 60 days (with no claims filed) for a full refund. After that, your refund is prorated (less an administrative fee).

Q. What do I ultimately get from Basic Guard?

A. The elimination of unexpected financial surprises for covered repairs. Security down the road and peace of mind for the long run.

Q. Why is coverage based upon years of ownership and mileage driven?

A. It ensures that you get a vehicle service contract tailored to your needs, nothing more, and nothing less.



Take the Next Step

Ask your GM dealer for all the details of Basic Guard. Discover for yourself the good sense of protecting your investment with this essential vehicle service contract.

Remember, you can rely on Basic Guard to:

- Protect you from unexpected covered repair expenses
- Ensure covered repairs are made by GM trained technicians or the facility of your choosing
- Add value to your vehicle investment
- Keep you moving

Then relax and enjoy your vehicle knowing you're backed by Basic Guard . . . *that's peace of mind.*

Parts used for Basic Guard covered repairs may be new, used or re-manufactured.

* Kentucky state law requires coverage be limited to defects in materials and workmanship.

For additional details, visit our website:

www.gmprotectionplan.com

This brochure provides a summary of coverages. Refer to your Coverage Agreement for contract terms, exclusions, conditions, and the name and address of the service contract provider.

The insurer is MIC Property and Casualty Insurance Corporation, P.O. Box 5074, Southfield, MI 48086, FL Lic. # 9299. In Arizona, the service company is GMAC Service Agreement Corporation, P.O. Box 5074, Southfield, MI 48086, or call 1-800-631-5590.

© 2007 GMAC. All Rights Reserved. GM Protection Plan is a registered service mark of the General Motors Corporation, used under license by GMAC. Basic Guard is a registered service mark of GMAC. GM is a registered trademark of General Motors Corporation, used under license by GMAC.

Litho U.S.A.

Rev. 10/07

203GMPP7

Basic Guard

Essential service coverage for your vehicle.



GM Protection Plan

Peace of mind for the long run.

GM Protection Plan *Basic Guard*

Your car, truck or van is a significant investment. You'll want to protect it for as long as you drive it. With Basic Guard you can protect your vehicle – and your budget – and may even enhance its resale value.

Basic Guard covers you against unexpected and costly expenses for covered repairs. Basic Guard covers four assemblies – engine, transmission/transaxle, front/rear-wheel drive and fuel system – for parts and labor costs in the event of mechanical failure beyond the warranty period, even if it results from wear and tear.*

With Basic Guard, there are no unexpected financial surprises for covered parts and labor expenses. If repairs are necessary, they can be taken care of conveniently through any of the more than 7,500 GM dealerships across the United States and Canada.

When you're on the road with Basic Guard, you have security and peace of mind for the life of your vehicle service contract.



Coverage

Basic Guard provides essential protection for your vehicle's major mechanical systems as well as other benefits.

■ *Parts and Labor Costs*

Specific components within four major assemblies on your vehicle are covered against mechanical failure, even if it results from wear and tear.*

That includes parts and labor on:

■ *Engine – Gasoline / Diesel*

- | | |
|---|---|
| ■ Cylinder block, heads, and all lubricated internal engine parts | ■ Oil pan |
| ■ Manifolds | ■ Engine mounts |
| ■ Timing gears, timing gear chain/belt and cover | ■ Turbocharger/supercharger housings, internal parts, valves, seals and gaskets |
| ■ Flywheel | ■ Crankshaft bearings |
| ■ Oil pump/oil pump housing | ■ Valve train |
| ■ Seals and gaskets | ■ Crankshaft seals - front and rear |
| ■ Water pump | ■ Camshaft bearings |
| ■ Harmonic balancer | ■ Connecting rods and bearings |
| ■ Valve covers | |

■ *Fuel system*

- | GASOLINE ENGINE | DIESEL ENGINE |
|------------------------------------|------------------------------|
| ■ Fuel pump | ■ Diesel fuel injection pump |
| ■ EFI sensors/control units | ■ Lines |
| ■ Injectors/throttle body assembly | ■ Nozzles |
| | ■ Vacuum pump |

■ *Transmission / Transaxle*

- | | |
|-------------------------------|-----------------------------------|
| ■ Case and all internal parts | ■ Forward and intermediate clutch |
| ■ Torque converter | ■ Direct clutch |
| ■ Transfer case | ■ Bands |
| ■ Vacuum modulator | ■ Governor |
| ■ Transmission mounts | ■ Thrust bearings, washers |
| ■ Seals and gaskets | ■ Electronic control unit |
| ■ Input/output shafts | |

■ *Front / Rear- wheel-drive assemblies*

FRONT-WHEEL DRIVE

- Final drive housing and all internal parts
- Axle shafts and axle shaft bearings
- Constant velocity joints
- Axle housing and all internal parts
- Wheel bearings
- Axle/supports
- Front hub bearings
- Seals and gaskets
- Differential, bearings and case

REAR-WHEEL DRIVE

- Axle shafts and axle shaft bearings
- Axle housing and all internal parts
- Propeller shafts
- "U" joints
- Wheel bearings
- Locking hubs
- Rear axle hub bearings
- Seals and gaskets
- Differential side, pinion gears
- Disc or cone-limited slip

■ *Towing*

If a covered component fails, Basic Guard will provide authorization or reimbursement for towing (limits apply).

Meets Your Needs

Choose the Basic Guard term that is best for your situation. Coverage is offered based on years of anticipated ownership and annual mileage driven. Deductible choices are available from \$0 to \$200, meaning you can minimize unanticipated out-of-pocket expenses for covered repairs.

Basic Guard can be purchased at any time during the new vehicle limited warranty period, but the earlier you buy, the better the value. If a vehicle is out-of-warranty when it is purchased, Basic Guard can only be bought at the time of vehicle purchase. You can even make Basic Guard part of your monthly payment.

Repair paperwork is gone too, because everything is taken care of by your GM dealer.

You may also enhance your vehicle's value because if you sell your vehicle, Basic Guard can be transferred to the new owner for a small administrative fee.

With Basic Guard, your vehicle is protected. Regardless of the term you select, Basic Guard will give you peace of mind for the long run.

