

Questions & Answers

Q. What is Smart Care?

A. Smart Care is a vehicle maintenance contract for leased or purchased cars, light-duty trucks and vans.

Q. What does Smart Care cover?

A. Smart Care provides specific maintenance coverage that includes oil changes (oil and oil filter), chassis lubrications and tire rotations.

Q. How much does Smart Care cost?

A. That depends on the vehicle you're covering and the time and mileage choices made.

Q. Is Smart Care transferable?

A. Yes. It can be transferred to a new owner upon the sale of the vehicle, for a small administrative fee.

Q. What if I buy Smart Care and then decide I don't want it?

A. Smart Care has a money-back satisfaction guarantee. Cancel within 60 days (with no maintenance performed) and you get a full refund. After that your refund is prorated (less an administrative fee).

Q. What do I ultimately get from Smart Care?

A. You have the convenience of covered scheduled maintenance services, provided by expert technicians when you need it. A well-maintained car and peace of mind for the long run.

Take the Next Step

Smart Care offers maintenance convenience and security.

Remember you can trust Smart Care to:

- Simplify your vehicle's maintenance
- Protect you from unexpected and inconsistent covered maintenance service expenses
- Ensure covered maintenance services are made by GM trained technicians
- Add value to your vehicle investment

Ask your GM dealer about the details of Smart Care. You'll discover the good sense of protecting your investment with this vehicle maintenance contract.

And, be sure to ask about GM Protection Plan vehicle service contracts that protect your vehicle in the event of mechanical failure. There's one that's right for you.

Then enjoy your vehicle and know that with Smart Care, you have convenience wherever you drive . . . and peace of mind for the life of your vehicle maintenance contract.

For additional details, visit our website:

www.gmprotectionplan.com

This brochure provides a summary of coverages. Refer to your Coverage Agreement for contract terms, exclusions, conditions, and the name and address of the maintenance contract provider.

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Smart Care

Maintenance convenience for your vehicle.



GM Protection Plan

Peace of mind for the long run.

GM Protection Plan *Smart Care*

Whether you buy or lease your car, light-duty truck or van, it's a major investment and one you'll want to enjoy and protect throughout the ownership period. To make maintenance easier, extend the life of your vehicle, and likely enhance its resale value, keep it in top condition with convenient Smart Care, the vehicle maintenance contract endorsed by General Motors.

Smart Care covers specific maintenance needs for your vehicle. That means oil changes (oil and oil filter), chassis lubrications and tire rotations. It also means no unexpected financial surprises or out-of-pocket costs for covered maintenance services.

And, your vehicle is maintained properly – especially important if you lease it – because maintenance is done by the people who know vehicles the best – the expert technicians at the more than 7,500 GM dealerships across the United States and Canada.



Coverage

Smart Care vehicle maintenance contracts include specific coverage benefits.

■ *Smart Care*

With Smart Care, the following maintenance is provided for your vehicle in accordance with scheduled time and mileage requirements:

- *Oil changes (oil and oil filter)*
- *Chassis lubrications*
- *Tire rotations*

Meets Your Needs

Match Smart Care to your driving needs. Coverages are offered in a variety of time and mileage combinations ranging from 12 months and 12,000 miles, up to four years and 60,000 miles. The deductible is \$0, so there are no out-of-pocket expenses.

Repair paperwork is gone too, because everything is taken care of by your GM dealer.

Smart Care is for in-warranty and out-of-warranty vehicles and can be purchased at any time.

You may even add to your vehicle's value, because if you sell your vehicle, Smart Care can be transferred to the new owner for a small administrative fee.

With Smart Care, specific maintenance needs for your vehicle are covered. Regardless of which term you select, Smart Care will give you peace of mind for the long run.

